

# ALBUQUERQUE FIRE RESCUE

MONTHLY INFORMATIONAL REPORT



JULY 2020

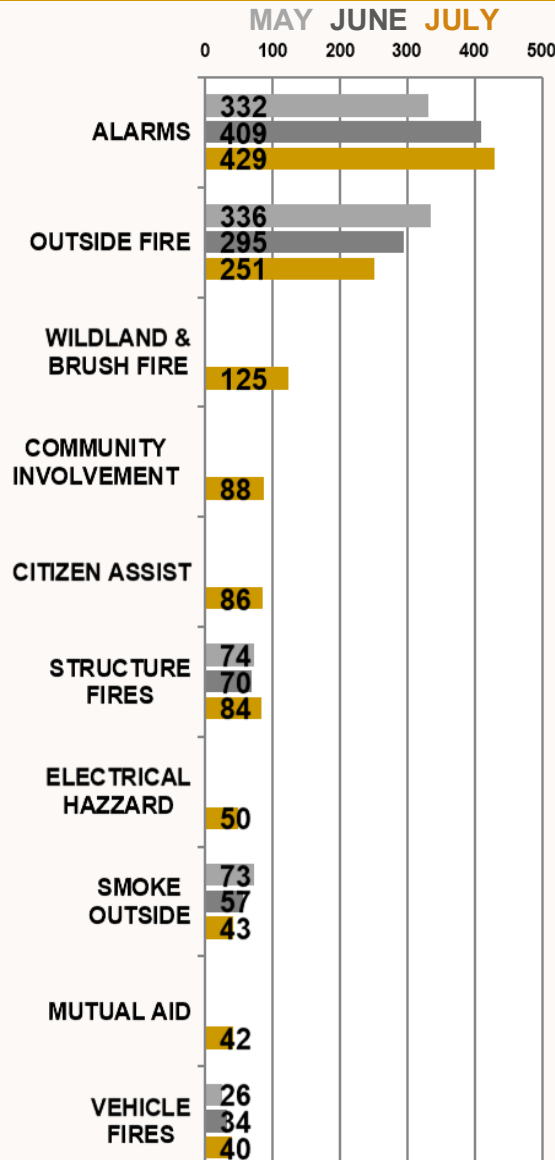
ONE ALBUQUERQUE

## JULY CALLS

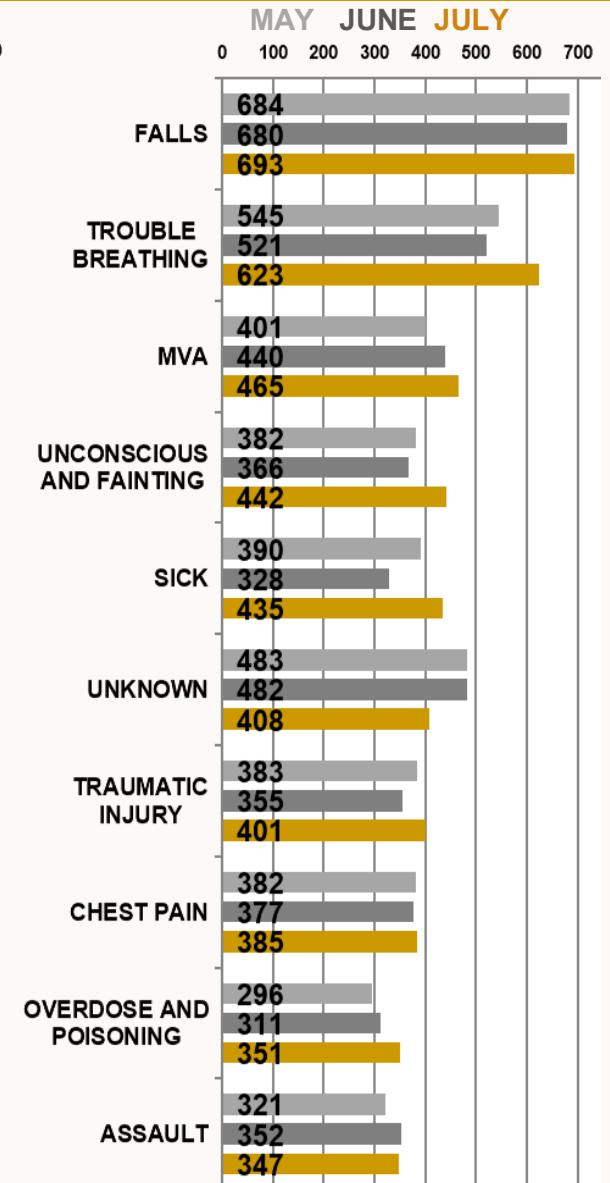


**TOTAL 7,648**

## TOP 5 NON-MEDICAL CALLS



## TOP 10 MEDICAL CALLS



## EMS STATISTICS & RESPONSE BY CODE

TOTAL CARDIAC ARRESTS WITH CPR	55	* ALPHA	1,634
ROSC PRIOR TO TRANSPORT	16	BRAVO	1,635
AAS RIDE IN ASSISTS	135	CHARLIE	1,516
<b>AFR TRANSPORTS</b>	30	DELTA	1,367
BARIATRIC UNIT	1	ECHO	123
COA EMP. / FAMILY	7	OMEGA	58
DELAY OF AAS BLS UNITS	0	<b>TOTAL MEDICAL CALLS</b>	<b>6,333</b>
CPAP ADMINISTRATION	11	<i>*ALPHA - ECHO MINOR - EMERGENT OMEGA NON PRIORITY</i>	
<b>IO ATTEMPTS</b>			
SUCCESSFUL	60		
UNSUCCESSFUL	1		
LUCAS DEVICE ADMINISTRATION	49		

# ALBUQUERQUE FIRE RESCUE RESPONSE TIMES JULY 2020

## Structure Fire Responses

	MAY	JUNE	JULY	AVG
Alarm Answering Time	0:05	0:04	0:05	0:04
Alarm Process Times	2:06	2:07	2:04	2:05
Turnout Time (Day)	1:03	1:04	1:02	1:03
Turnout Time (Night)	1:43	1:36	1:36	1:38
Travel Time (1st Engine arrives)	3:56	3:52	3:51	3:53
Travel Time (Balance of assignment arrives)	7:48	8:41	7:31	8:00

## ALS Incident Responses

	MAY	JUNE	JULY	AVG
Alarm Answering Time	0:05	0:04	0:05	0:04
Alarm Process Times	2:06	2:06	2:06	2:06
Turnout Time (Day)	1:20	1:18	1:19	1:19
Turnout Time (Night)	2:03	2:06	2:00	2:03
Travel Time (1st BLS unit arrives)	4:30	4:24	4:28	4:27
Travel Time (1st ALS unit arrives)	5:04	5:06	5:06	5:05

## Bravo Incident Responses

	MAY	JUNE	JULY	AVG
Alarm Answering Time	0:05	0:04	0:05	0:04
Alarm Process Times	1:53	1:51	1:54	1:52
Turnout Time (Day)	1:10	1:16	1:17	1:14
Turnout Time (Night)	1:59	1:55	1:57	1:57
Travel Time (1st BLS unit arrives)	5:31	5:40	5:27	5:32

## Alpha Incident Responses

	MAY	JUNE	JULY	AVG
Alarm Answering Time	0:05	0:04	0:05	0:04
Alarm Process Times	2:11	2:09	2:07	2:09
Turnout Time (Day)	1:22	1:19	1:17	1:19
Turnout Time (Night)	2:11	2:03	2:02	2:05
Travel Time (1st unit arrives)	6:11	6:14	6:17	6:14



### ALARM PROCESS TIMES

The time from when a 911 call is received until information is gathered and the call is dispatched.

### TURNOUT TIME

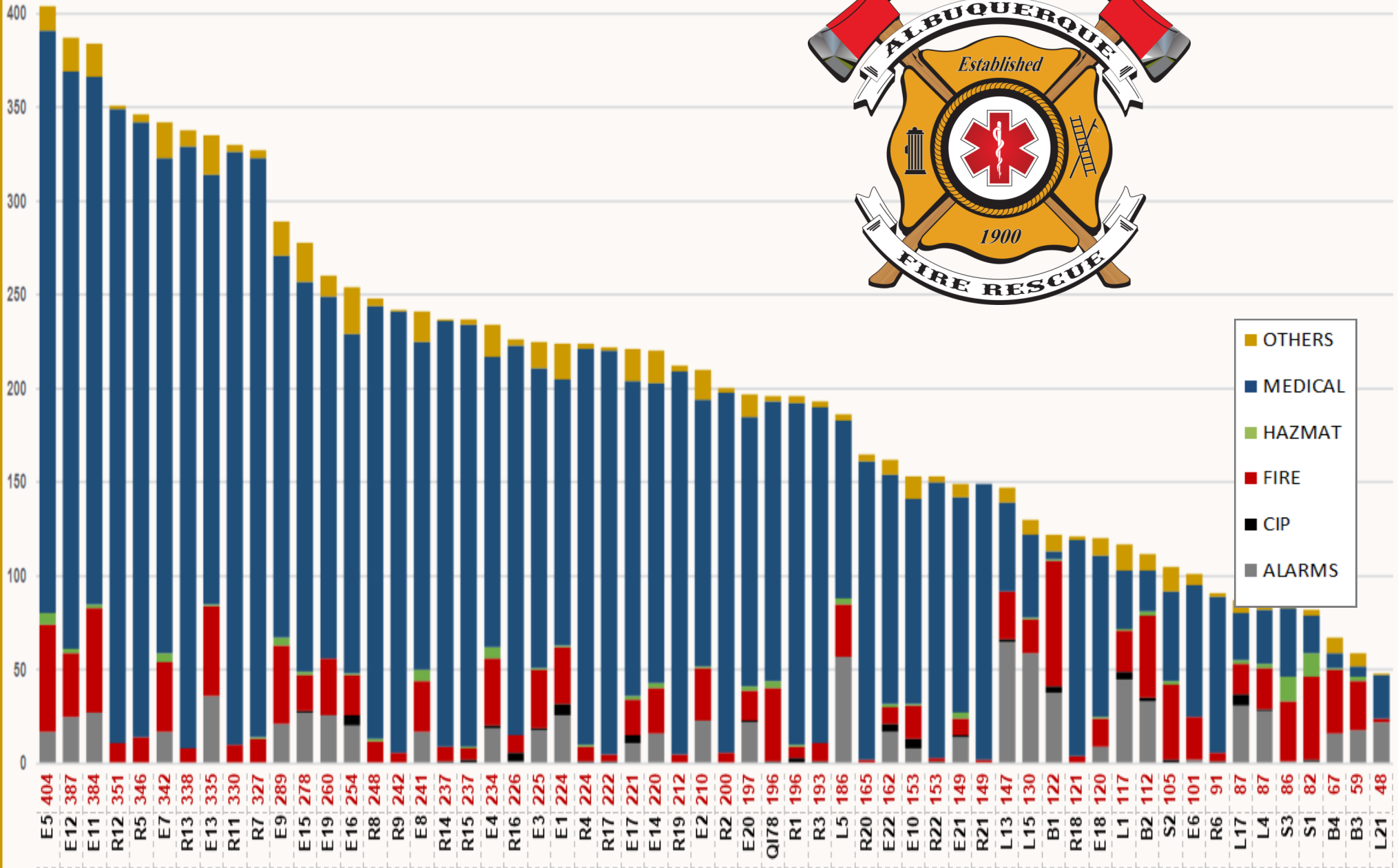
The time a station is alerted until the apparatus is en route.

### TRAVEL TIME

The time from apparatus en route to arrival at the incident.



# ALBUQUERQUE FIRE RESCUE UNIT RESPONSES JULY 2020



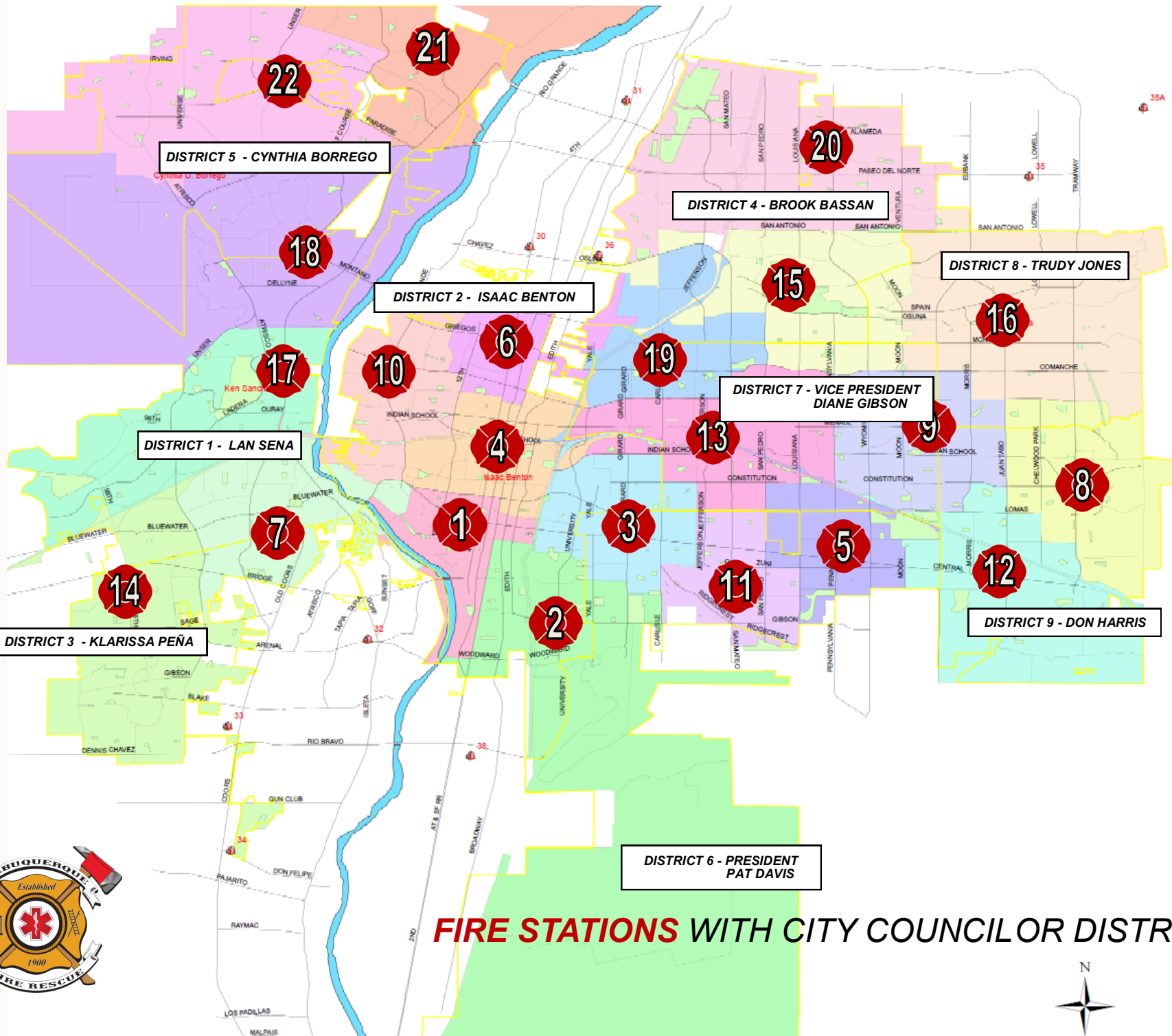
TOTAL INCIDENTS PER UNIT

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# ALBUQUERQUE FIRE RESCUE UNIT RESPONSES JULY 2020

	ALARMS	CIP	FIRE	HAZMAT	MEDICAL	OTHERS	TOTAL		ALARMS	CIP	FIRE	HAZMAT	MEDICAL	OTHERS	TOTAL
E5	17	0	57	6	311	13	404	QI78	0	1	39	4	149	3	196
E12	25	0	34	2	308	18	387	R1	0	3	6	1	182	4	196
E11	27	0	56	2	281	18	384	R3	0	1	10	0	179	3	193
R12	0	0	11	0	338	2	351	L5	57	0	28	3	95	3	186
R5	0	0	14	0	328	4	346	R20	0	0	2	0	159	4	165
E7	17	0	37	5	264	19	342	E22	17	4	9	2	122	8	162
R13	0	0	8	0	321	9	338	E10	8	5	18	1	109	12	153
E13	36	0	48	1	229	21	335	R22	0	1	2	0	147	3	153
R11	0	0	10	0	316	4	330	E21	14	1	9	3	115	7	149
R7	0	0	13	1	309	4	327	R21	0	0	2	0	147	0	149
E9	21	0	42	4	204	18	289	L13	65	1	26	0	47	8	147
E15	27	1	19	2	208	21	278	L15	59	0	18	1	44	8	130
E19	26	0	30	0	193	11	260	B1	38	3	67	1	4	9	122
E16	20	6	21	1	181	25	254	R18	0	0	4	0	115	2	121
R8	0	0	12	1	231	4	248	E18	9	0	15	1	86	9	120
R9	0	0	6	0	235	1	242	L1	45	4	22	1	31	14	117
E8	17	0	27	6	175	16	241	B2	33	2	44	2	22	9	112
R14	0	1	8	0	227	1	237	S2	0	2	40	2	48	13	105
R15	0	2	6	1	225	3	237	E6	2	0	23	0	70	6	101
E4	19	1	36	6	155	17	234	R6	0	1	5	0	83	2	91
R16	1	5	9	0	208	3	226	L17	31	6	16	2	25	7	87
E3	18	1	31	1	160	14	225	L4	28	1	22	2	29	5	87
E1	26	6	30	1	142	19	224	S3	1	0	32	13	37	3	86
R4	0	1	8	1	211	3	224	S1	1	1	44	13	20	3	82
R17	0	1	4	0	215	2	222	B4	16	0	34	1	8	8	67
E17	11	4	19	2	168	17	221	B3	18	0	26	2	6	7	59
E14	16	0	24	3	160	17	220	L21	22	0	2	0	23	1	48
R19	0	0	5	0	204	3	212								
E2	23	0	28	1	142	16	210								
R2	0	0	6	0	192	2	200								
E20	22	1	16	2	144	12	197								





## **FIRE STATIONS WITH CITY COUNCILOR DISTRICTS**



## SIGNIFICANT EVENT ALERTS

These events are activated by the AFR Dispatch Center as a "Significant Event" and emailed to media and specific AFR members but does not include all responses by AFR to emergency calls.

**7/5 - MVA:** At approximately 2:30 in the morning, AFR Engine 14, Rescue 14, and Unit 78 were dispatched to a 29D2 at the intersection of 98th and San Ygnacio in fire district 14. Upon arrival, Engine and Rescue 14 found a 3 car MVA that consisted of 1 red, 2 yellow, 1 green triaged patients. The red and yellow were transported to UNMH. The other two were transported to Presbyterian Hospital.

**7/5 - Shed/Vehicle Fire:** AFR crews were dispatched to the 1800 block of Griegos Rd NW in fire district 10 for reports of a residential shed fire. Engine 10, Engine 6, Battalion 1, and Squad 1 arrived to find a working shed fire that spread to a vehicle. The fire was quickly extinguished before further damage could occur. No structures were compromised and no injury to civilians or Firefighters have been reported.

**7/6 - Residential Fire:** AFR crews responded to reports of a structure fire on the 400 block of Martinez Ave NE in fire district 4. Units arrived to find a working fire involving at least 1 house, 2 sheds, and 2 cars. Each a total loss. The cause is still under investigation and there were no injuries to civilians or firefighters in the event.

**7/8 - Residential Fire:** AFR units responded to reports of a possible structure fire on the 800 block of Hidalgo Circle NW in fire district 7. First incoming units searched the house and encountered light smoke coming from the ceiling in the kitchen. Crews exposed the sheet rock and found a small smoldering fire in the roof and quickly extinguished the fire.

**7/16 - Residential Fire:** AFR units were dispatched to the 200 block of General Chennault NE for reports of a residential structure fire in fire district 5. AFR crews arrived to find a single story residential structure with heavy smoke. Engine 5 was first on scene and was able to extinguish the fire quickly and contain it to the garage. The cause of the fire was believed to be electrical. The residents self evacuated and had no injuries. AFR crews did Rescue the family dog from the structure.

**7/21 - Residential Fire:** AFR was dispatched to the 1600 block of La Cabra Ct SE in fire district 12 for reports of a residential structure fire. Initial reports from the neighbor stated that the home was struck by lightning and the roof was on fire. Engine 12 arrived on scene and reported smoke and flames coming from the home and initiated an offensive attack. Engine 12 took command and performed fire suppression while Rescue 8 and Rescue 5 performed a search of the home to ensure all occupants had exited the structure safely. The cause of the fire was confirmed to be a lightning strike and no injuries were reported.

**7/21 - Residential Fire:** AFR crews were dispatched to a residential structure fire in Corrales near Ellison/NM528 near fire district 21. Upon arrival, AFR reported two structures fully involved, a single story residential structure and a mobile home trailer. Both structures were reported a total loss. No injuries were reported and one resident was displaced.

**7/29 - Residential Fire:** AFR units responded to multiple calls to a mobile home on fire with a person trapped on the 5400 block of Rim Ct. NW in fire district 7. Units arrived on scene of a working fire with heavy smoke and flames showing from multiple sides of the structure. Units initiated fire attack and search operations. Fire was declared under control at as well as all clear. A secondary search was performed and declared all clear. Units remained on scene for arson to arrive and perform an investigation. No injuries were reported.

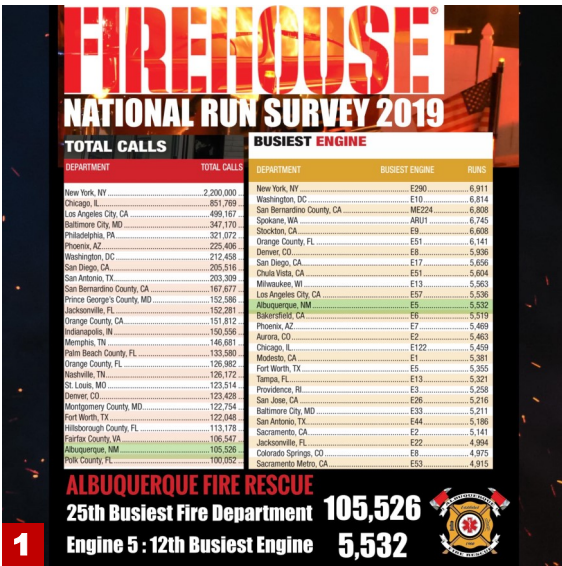
**7/31 - Swift Water Rescue:** AFR received multiple reports of a person caught in the flood channel waters. AFR crews were able to locate a man in the water near Candelaria who was being helped by some civilians that had a rope thrown out to him preventing him from being swept away. Crews were able to rescue the man safely. Once he was rescued the man notified AFR crews that he had a friend with him that was also swept away in the flood waters. Crews spotted the other victim minutes later floating down the arroyo system but unfortunately he was face down in the water and unresponsive for over 20 minutes. AFR command dispatched BCFD to assist with the rescue. Crews were unable to recover the unconscious victim in the water at multiple sites. AFR Command turned over the recovery efforts further north outside of the city to BCFD.





# COMMUNITY RISK REDUCTION

## BUILDING A SAFER COMMUNITY THROUGH EDUCATION AND ENGAGEMENT



**FIREHOUSE NATIONAL RUN SURVEY 2019**

TOTAL CALLS		BUSIEST ENGINE	
DEPARTMENT	TOTAL CALLS	DEPARTMENT	BUSIEST ENGINE
New York, NY	2,200,000	New York, NY	E290
Chicago, IL	851,769	Washington, DC	E10
Los Angeles, CA	499,167	San Bernardino County, CA	M224
Baltimore, MD	347,170	Spokane, WA	ABU1
Philadelphia, PA	321,072	Stockton, CA	E9
Phoenix, AZ	225,406	Orange County, FL	E51
Washington, DC	212,459	Denver, CO	E8
San Diego, CA	205,516	San Diego, CA	E17
San Antonio, TX	203,309	Chula Vista, CA	E51
San Bernardino County, CA	187,877	Milwaukee, WI	E13
Prince George's County, MD	152,586	Los Angeles City, CA	E57
Jacksonville, FL	152,281	Riverside, CA	E5
Orange County, CA	151,812	Bakersfield, CA	E6
Indianapolis, IN	150,556	Phoenix, AZ	E7
Memphis, TN	146,681	Arvada, CO	E2
Palm Beach County, FL	133,900	Chicago, IL	E122
Orange County, FL	126,982	Modesto, CA	E1
Nashville, TN	126,172	Fort Worth, TX	E5
St. Louis, MO	122,514	Tampa, FL	E13
Denver, CO	123,428	Providence, RI	E3
Montgomery County, MD	122,754	San Jose, CA	E26
Fort Worth, TX	122,648	Baltimore City, MD	E33
Hillsborough County, FL	113,178	San Antonio, TX	E44
Fairfax County, VA	106,547	Sacramento, CA	E2
Riverside, CA	105,526	Jacksonville, FL	E22
Polk County, FL	100,952	Colorado Springs, CO	E8
		Sacramento, CA	E53

**ALBUQUERQUE FIRE RESCUE**  
25th Busiest Fire Department **105,526**  
Engine 5 - 12th Busiest Engine **5,532**



1. The 2019 Firehouse National Run Survey included a total of 209 departments across 43 states that highlight statistics such as busiest station and apparatus. AFR comes in as the 25th busiest department, with Engine 5 being the 12th busiest fire truck in the survey.
2. AFR, along with Mayor Keller, Abq Parks Director Dave Simon and County Commissioner Pyskoty, took part in a press conference to discuss the July 4th holiday and urged citizens to report the use of illegal fireworks utilizing the [CABQ.gov/fireworks](http://CABQ.gov/fireworks) website or the "ABQ 311" app.
3. Deputy Chief/Fire Marshal Gene Gallegos responded to media following the 4th of July holiday to discuss how AFR responded. AFR responded to 370 calls on Saturday night alone. 35 were brush fires, 11 were structure fire and nearly 300 were EMS calls. The City's Firework Enforcement Units also responded to more than 90 locations handing out 55 cease-and-desist orders.
4. AFR qualified Lieutenants take the written portion of the Captain promotional testing process.
5. Station 11 crew and members from Family & Community Services held a traditional "Push In" ceremony with the newly acquired Engine 11. The Engine, along with all of the equipment, was purchased by the Hud Community Development Block Grant.
6. Station 5 crews perform aerial operations training, even though down time is almost nonexistent at AFR's busiest station, in order to stay proficient at what they do best.





## FACES OF AFR | LIEUTENANT PAUL CORDOVA



Faces of AFR is proud to introduce Lieutenant Paul Cordova. Paul graduated in 2005 as a member of the 71st Cadet Class and has an Associate Degree of Nursing from CNM. Early in his career, Paul was assigned to several stations and spent two years as a rookie firefighter at Station 8. In 2010 Paul was promoted to Driver and was assigned to the Alarm Room for two years. In 2012 he was then assigned as the engine driver of Station 21 and Station 19. In 2014 Paul was promoted to Lieutenant and was assigned to Station 19 for a year and then on to Station 6 for a year. In 2016 Paul was assigned to the Alarm Room where he had spent the last four years as the D Shift Lieutenant. As a man of great faith, Paul has spent his career with the utmost of integrity, always choosing what is right and staying true to his principals. Most recently while spending time at Navajo Lake, Paul was nearby when he heard a man calling for help as his disabled wife was in the front seat of their truck that was sinking near the boat dock. Paul quickly realized that the lady was unable to free herself from the truck and needed help. With the truck sinking further into the lake, Paul dove into the water and with the truck completely submerged, he was able to free the woman from the truck and bring her to safety, saving her life. Paul's selfless act is what defines his core character of putting the safety of others first in all facets of his life. This altruistic act is the integrity that drives Lieutenant Cordova and is a standard that our members strive to emulate. Thank you Lieutenant Paul Cordova for your commitment to the community and to AFR.

## RETIREMENT | LIEUTENANT DERRICK ROSS



AFR would like congratulate Lieutenant Derrick Ross on his retirement from Albuquerque Fire Rescue! Derrick joined AFR in September 1995 as a member of the 56th Cadet Class. Derrick started his career as a firefighter and was assigned to Station 2. In 1998, Derrick obtained his Paramedic license and, after being promoted to Driver in 2000, was assigned to Rescue 4. In 2005, Derrick was promoted to Lieutenant and, after a short time, was assigned to Rescue 3 where he spent the next 7 years. In 2013 Derrick was assigned to the Fire Marshal's Office as a Lieutenant and has been a valuable asset to AFR and the community. Derrick has had vital roles including being the lead Inspector at the International Balloon Fiesta for the past several years and taking part in the annual Camp Fearless which involves the youth of Albuquerque. Derrick has served with the utmost of integrity and a passion for helping the community as a public servant. Derrick has been a steadfast inspiration to his fellow members by always choosing the course of action that is honest and for the betterment of our department, community, and other members. Thank you Lieutenant Derrick Ross for your commitment to Albuquerque Fire Rescue and the community. Congratulations on your retirement, and good luck with your future endeavors.

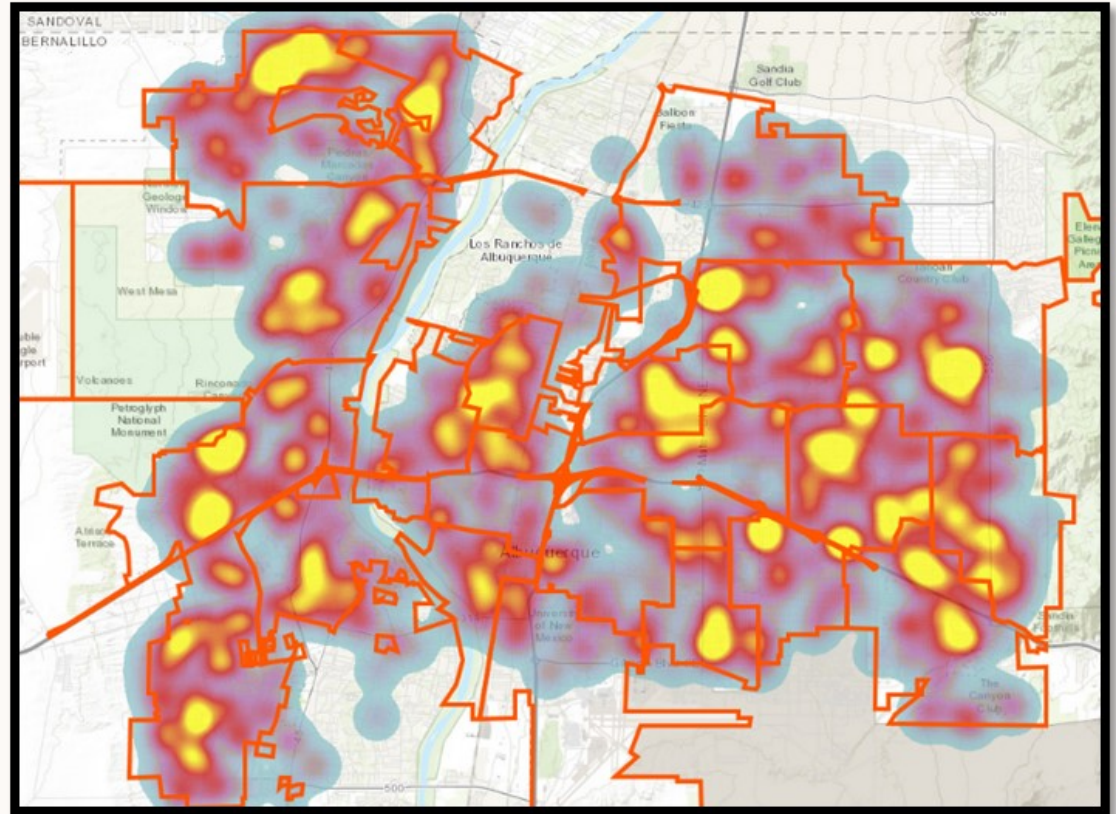


# ALBUQUERQUE FIRE RESCUE 4TH OF JULY RESPONSE ANALYSIS

AFR held several press conferences and media interactions to inform the public about the safe use of legal fireworks, reporting illegal fireworks, and the dangers of fires in our open spaces and Bosque. We also sent these messages out to the public through our social media platforms and engaged with various community groups throughout the City. We had several additional resources available to respond to illegal firework activity and the increase in outside fires. 2020 was the first time in the last few years, where we did not have a Bosque fire or significant structure fire on the 4<sup>th</sup> of July.

Residents of Albuquerque could report illegal fireworks using the ABQ311 APP, the One ABQ APP, and 311. The information from all three sources is collected and loaded into a mapping system that we use to dispatch our resources to address the illegal firework activity. AFR did not send an apparatus to respond to every isolated report of illegal fireworks, as this is not an appropriate use of our resources. However, each report of illegal fireworks we received helped us to identify concentrated areas of illicit fireworks activity, and we would then dispatch units accordingly.

HEAT MAP OF ILLEGAL FIREWORKS JULY 4, 2020



## REPORTS OF ILLEGAL FIREWORKS

Year	June	July 1 -3	July 4	Total
2019	210	671	1,624	2,505
2020	2,092	2,780	2,270	7,142





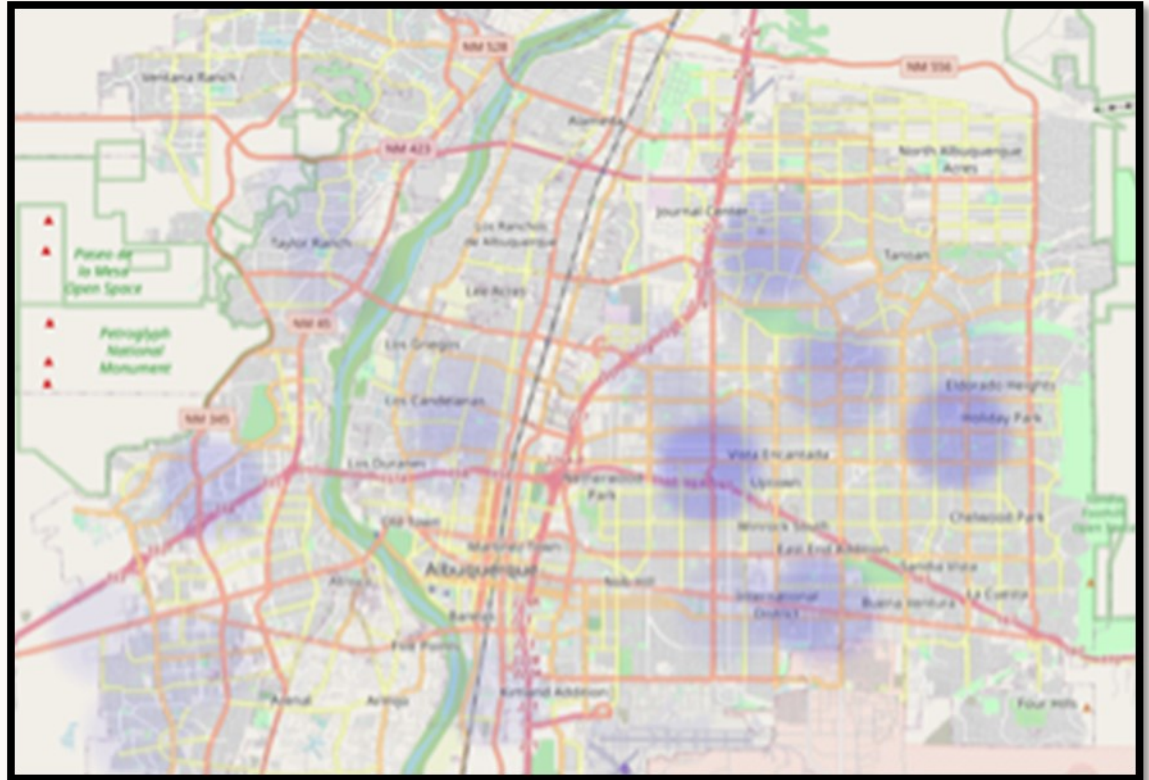
# ALBUQUERQUE FIRE RESCUE 4TH OF JULY RESPONSE ANALYSIS

Both APD and AFR teamed up to respond to illegal fireworks on the nights of July 3<sup>rd</sup> and 4<sup>th</sup>. Fireworks Enforcement Units (FEUs), made up of one FMO Inspector, and one APD Officer responded from 1800-2400 hours each night. The FEU's primary objectives were public education, inspecting fireworks vendors, and responding to reports of illegal fireworks.

On the evenings of July 3-4, 2020, there were 97 FEU responses and 55 cease and desist orders issued. An additional 78 orders were issued throughout the weeks prior.

AFR also staffed additional wildland apparatus on July 3<sup>rd</sup> and 4<sup>th</sup>. These Brush Trucks conducted patrols in and around the Bosque, Foothills, and West Mesa areas. AFR will continue patrolling the Open Space areas with two additional wildland apparatus for the next two weeks.

## HEAT MAP OF THE 65 OUTSIDE FIRES JULY 4, 2020



### AFR CALLS FROM 0900-0900 JULY 4-5, 2020

STRUCTURE FIRES	11 (1 RESIDENTIAL, 10 SHED FIRES)
VEHICLE FIRES	1
OUTSIDE FIRES	65
TOTAL CALLS (NOT INCLUDING FEU RESPONSES)	370





# ALBUQUERQUE FIRE RESCUE STATION 9 UPDATE





## FIRE MARSHAL'S OFFICE

### INSPECTIONS DIVISION

- Inspections- 400
- COVID Educational Interactions- 763
- Patrolling Cease and Desist- 49
- In the days leading up to the 4<sup>th</sup> of July, our personnel continued entering firework complaints into ArcGIS, and multiple complaints to the same address resulted in a “knock and talk” to personally educate. For the 4<sup>th</sup> of July weekend, FMO put together six field enforcement units to patrol on July 3 and 12 units to patrol on July 4. They issued Cease and Desist orders, confiscated thousands of dollars’ worth of illegal fireworks, and had numerous educational encounters with the public.
- In conjunction with Albuquerque Parks and Recreation, the FMO was able to successfully and safely manage three simultaneous firework displays at separate locations.
- The Fire Marshal’s Office would like to congratulate Lieutenant Derrick Ross on his retirement. Lt. Ross is the final member of the 56<sup>th</sup> cadet class to retire. He served 25 years with AFR, of which the last seven were in the Fire Marshal’s Office. Lt. Ross was an asset to this division; his positive attitude and work ethic will be missed.
- Due to COVID-19, the popular Camp Fearless went virtual. Utilizing field units, FMO created two videos; a fire safety scenario and an EMS scenario. Our mascot, Sparky, was even able to attend to give some fire safety tips!

### PLANS CHECKING

- Plan Review Approvals
  - \* Approved – 91%
  - \* Rejected – 9%
- The Plans Checking Division went through the preliminary review of the 3<sup>rd</sup> and Lomas Development called Elevate. The building is a 7-story mid-rise building. The building is a mixed-use occupancy, floors one and two are mercantile and business, floors 3-7 are apartments. The construction is projected to start on January 1, 2021.
- Final inspection of Stone Age Climbing Gym’s 2<sup>nd</sup> location, a 28,500sqft facility located @ the SE corner of Alameda and San Pedro was conducted and passed.
- The Plans Checking Division is looking at using an E-plan for all plan submittals. We have been using email for all plan submittals during the Covid-19 pandemic and would like to move to a software that would streamline the process for the applicant.
- We issued 107 new Temporary Outdoor Dining Area Permits in the month of July.



PLAN REVIEWS JULY 2020	
FIRE 1 SITE PLANS	17
FIRE 2 BUILDING PLANS	102
SPRINKLER PLANS	13
SPRINKLER SCOPE	7
ALARM PLANS	27
ALARM SCOPE	9
HOOD SYSTEM	6
TENTS	49
SPECIAL EVENTS	107
<b>TOTAL</b>	<b>338</b>



# AFR DIVISION UPDATES

## ADAPT

- ADAPT has had 58 properties that have been formally brought into the program, 20 have been cleared from the program, and 38 are still in the program at various stages. ADAPT continuously monitors the properties that are in the program to track their compliance with the Nuisance Abatement Agreement.
- There are 55 properties on the Structurally Compromised list. Six new properties were added to the Structurally Compromised list. Eight properties were demolished by Code Enforcement and removed from the list. The list is in the Target Solutions file center, under the FMO > ADAPT tab.
- ADAPT is received approval from City Administration to implement a new program that focuses on properties that have a high call volume of crime-related activity but no dilapidation. ADAPT is working on training and procedures to implement the new program.
- Inspector Joseph Salazar designed a Crime Prevention Through Environmental Design (CPTED) inspection form in Image Trend that will significantly improve the quality and consistency of CPTED inspections. The program will be tested out this month and should be fully operational sometime in September.
- Lieutenant Eric Gonzales has continued to assist the City of Albuquerque's Emergency Operations Center as one of the liaisons from AFR. He is part of the nursing home task force and is assisting in facility assessments. One property was inspected in July.

ADAPT STATISTICS JULY 2020	
PRELIMINARY INSPECTIONS	62
IDENTIFICATION	34
NOTIFICATION	1
COMPLIANCE	5
REFERRED	105
MONITORING	33
CLEARED	156
<b>TOTAL</b>	<b>396</b>

## FIRE INVESTIGATIONS DIVISION

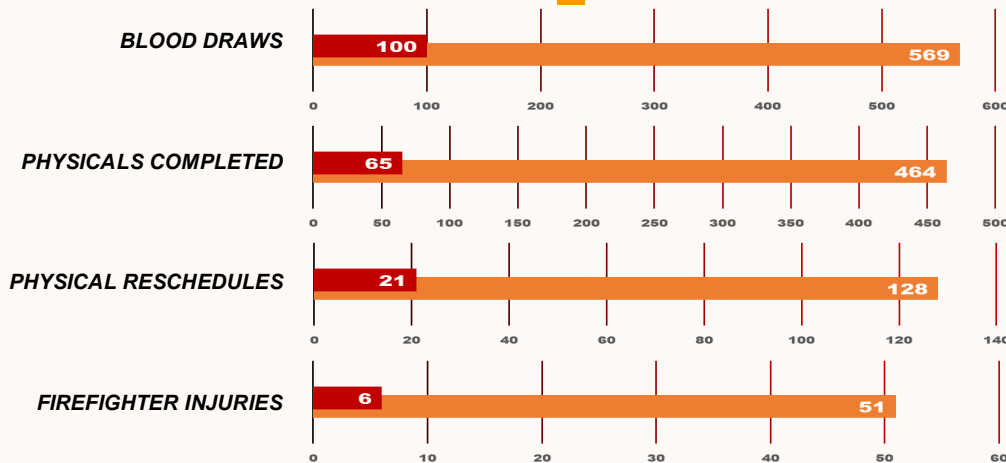
- YTD Exceptional Clearance rate of 27.6%, FBI National average from 2018, 16.5%.
- The Fire Investigation Division Trailer was delivered to the office. The trailer is a 2020 dual axle enclosed cargo trailer that will be utilized on large scale scenes. The trailer is equipped with extra scene digging tools, wheelbarrows, portable lighting, a generator, additional evidence collection supplies, and a folding table for added interior workspace.
- Driver Eric Adair graduated from the Albuquerque Police Academy and has started OJT within the Fire Investigation Division. Eric will begin working on the newly revamped Fire Investigation Task Book as well as start his first Fire Investigation classes.

FIRE INVESTIGATIONS JULY 2020	
NATURAL	0
ACCIDENTAL	1
UNDETERMINED	3
INCINDIARY	4
<b>TOTAL</b>	<b>8</b>
*1 CASE WAS EXCEPTIONALLY CLEARED BRINGING THE CLEARANCE RATE TO 25%	

## HUMAN RESOURCES

### HEALTH AND SAFETY OFFICE

JULY  
YEAR TO DATE



# AFR DIVISION UPDATES

## **PAO OFFICE**

### **Public Information Office**

This month our office had 9 media interviews/interactions. The PIO office attended, promoted, or helped coordinate the following events:

- Created video for the 4<sup>th</sup> of July.
- Attended training with Special Operations and created an Airboat Video.
- Attended Zoom Meetings with City PIO's and Social media Coordinators.
- Facilitated AFR members to greet Laurianna Sargent following her last Chemo treatment.

### **Social Media**

- IG Posts - 16
- Twitter Post - 4
- Facebook Posts - 19

### **Digital Media**

- Web Site Development
- Social Media Post across all platforms

### **Meetings**

- Social Media Policy
- 911 Stair Climb
- ICS 300-400 Hybrid delivery
- Kids Cabinet Mental health

### **News Events**

- KRQE New Mexico Living
- TJ Trout

### **PAO Office**

- Office renovated
- Waiting on internet



The new PAO office has been renovated after being utilized as the AFR Pharmacy for many years.

## **Recruitment**

- Hand Shake Virtual career Fair training
- Mesa AZ CC Digital Job Posting update
- Response to online letters of interests

## **CRR App**

- NM Statute App for FMO
- 2387 Total Inspections entered (Since 3/30/20)
- Firework App for FMO
- Utilized to send out 2019 problem addresses

## **COVID -19**

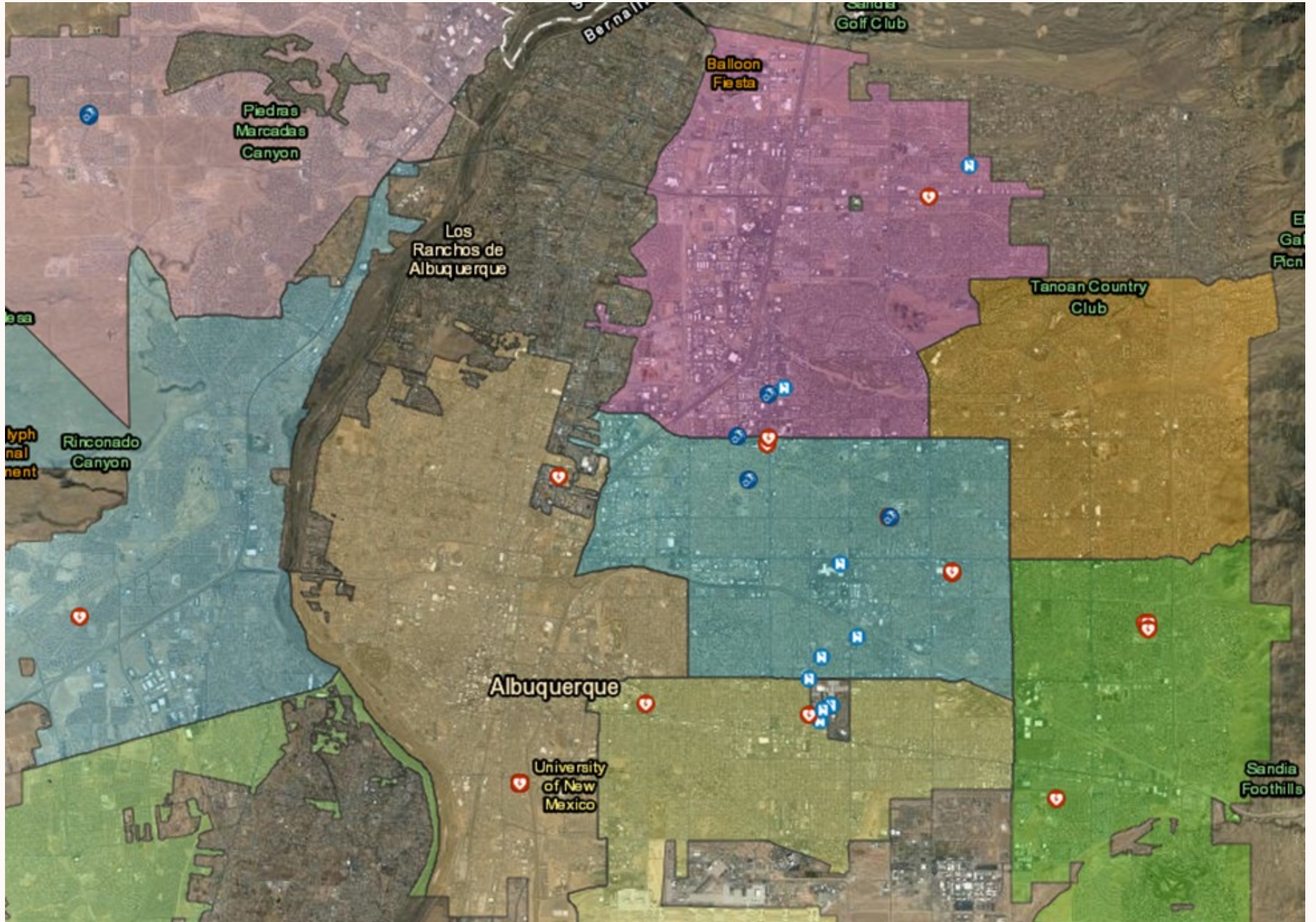
- POA Personnel assigned to EOC
  - \* Updating COVID Data Maps
  - \* 75 Quality Assurance Assessments completed at City Wellness Screening Sites.
  - \* 11 QA reports generated and passed to Risk Management and appropriate department Directors. Sites include Community Centers, Transit, Pino Yards, Pools, Animal Welfare, APD, Libraries, Parks and Rec, Senior Centers, Solid Waste, City Hall and Plaza Del Sol.
  - \* The wellness screening process is a crucial step in preventing further spread of COVID-19. The need for the Wellness Screening Quality Assurance Assessments is to ensure that we are creating a safe atmosphere for our employees and the visitors that we serve.

## **Community Risk Reduction**

- CORA Outreach
  - \* NE 1
  - \* SE 3
  - \* Valley 1
  - \* FH 1



## COMMUNITY RISK REDUCTION PROGRAMS CITY WIDE MAP JULY 2020





# AFR DIVISION UPDATES

## TRAINING AND COMMUNICATIONS

### TECH SERVICES DIVISION

- Tech Services refreshed several support PCs plus 2 Stations this month.
- The VOIP Phone upgrade/install has been completed at Fire Station 8. Fire Station 10 will be the next Station to be upgraded.
- Tech Services will continue to refresh the Station PCs as they are upgraded to VOIP.



### ALARM ROOM

- 58,336 priority responses created January 1, 2020 – July 31, 2020
- 17,860 total incoming calls process by Alarm
  - \* 9,395 emergency calls received 8,465 non-emergency calls
  - \* 4,921 incident dispatch reduction for the same time period last year
- 911 calls answered in an average of 5 seconds
- AFR Dispatch Center has been pre-screening 911 calls for Coronavirus since March 2020.
- Captain Marrufo posting Daily COVID-19 Flagged Addresses in Target Solutions.

- Multiple CAD demos with vendors to replace CAD.
- Sound and physical barrier dividers purchased and installed in Dispatch.
- Distributed a memo looking for letters of interest for a driver position.

### TRAINING & PROFESSIONAL DEVELOPMENT

- 2019 - 2020 Paramedic Class
  - \* Started Zoom meetings for refreshers
- Currently, 49 FF 2/C assigned to the Field
- 94th Cadet Class
  - \* 39 members currently assigned to the field
  - \* All member from the 94<sup>th</sup> are now certified as Rescue Operator
  - \* The 11-month evaluation will begin on August 31
- 95th Cadet Class
  - \* 18 are currently assigned to the field
  - \* 12 have remained for EMT-B school, all 12 have successfully completed EMT-B and are now assigned to the Field
- 96<sup>th</sup> Cadet Class
  - \* 31 Selected to begin on August 3, 2020
- 2020 EMS CE's/Re-licensure
  - \* MTU Training is currently being conducted for EMT-B's
  - \* All refreshers will be online for 2020, a schedule has been developed, and July assignments have been issued on Target Solutions
- 2020 Suppression Refresher
  - \* Day 1 – Suspended indefinitely
- Professional Development
  - \* Drivers Certification July 20 – 31
  - \* Lieutenant Certification July 13 – 17
  - \* Battalion Chief Certification May 11 – May 15

### COVID-19

- Maintain screening for COVID at the front desk
- Lt. Longdon and Driver Cruz have returned to Academy Assignments
- Battalion Chief Sanchez, Captain Perea and Driver Arvizo assisting at the Emergency Operations Center

### PROMOTIONAL PROCESS

- Captain Promotional Exam Conducting on July 15
  - \* Captain Assessment Center scheduled for August.



# AFR DIVISION UPDATES

## OPERATIONS

### HAZMAT

- AFR Squad 3 conducted training with the NM DOH and 64th Civil Support Team on our newest 908 monitor. This device was purchased through a SSGHP grant and is used to detect chemicals, warfare agents, drugs, and explosives.
- AFR Squad 1 conducted radiation training with NM DOH and Los Alamos National Labs on the new FLIR Identifier. Instructors from Los Alamos conducted training on how to use our Ludlum and FLIR Identifier together in an emergency. The Ludlum is used to check for radiation, whereas the FLIR can identify the specific radioactive isotope. This new device will greatly improve AFRs response to radioactive incidents

### HTR

- AFR hosted a Rope Rescue Operations course in the wilderness setting for members of AFR, APD, and BCSO. AFR used the opportunity to train members for REM deployments, while APD and BCSO Open Space officers trained for a response to SAR and high angle operations in the Foothills and East Mountains.
- EMS Consortium Fellows joined AFR for an introduction to technical rescue and vehicle extrication. This was a great opportunity to show the medical and rescue hurdles our crews encounter.

## WILDLAND

- Over the 4th of July weekend, AFR's Wildland Division staffed four Type-6 Engines that were assigned to conduct Open Space Patrols as well as an initial attack for wildland fires throughout the City. These units responded to 54 brush fires over the course of four days in the Foothills, West Mesa, and the Bosque.
- **All wildland resources have returned home from their July deployments:**
  - \* E317 – Sandia Severity/Aspen Fire – D. Cruz, R. Baca, E. De La Torre, W. Carrillo, T. Adams
  - \* WLD Rescue – Vic's Peak Fire - J. Martinez, J. Clark
  - \* REM1 – Vic's Peak Fire - J. Gomez, D. Auge, R. Herrera, R. Langmead, C. Rhoades
  - \* COVID Decon Unit – Trementina Fire – A. West, J. Santillanes
  - \* Sandia Support – K. Hernandez
  - \* Gila Staging – D. Hearon
  - \* Ojo De Los Caso Fire – B. Fox
- AFR's Wildland Division is preparing for fire assignments that may be coming from surrounding States, now that our local fire season is coming to an end due to consistent monsoonal rains. We are also beginning to plan our wildland training courses that will be conducting this fall/winter.



## EMERGENCY SERVICES

### HEART/BLS RESCUES

- HEART Team continues to conduct drive through COVID testing with NMDOH at EXPO. AFR has also collaborated with NMDOH to offer streamlined testing to Firefighters.
- HEART Repeat Patient and Fall Prevention programs are up and running again.

### PHARMACY

- Continued support for COVID-19 PPE.
- Completed contract for AFR Pharmacist.
- Participated in the NM PRC annual Ambulance inspection.

### RECORDS MANAGEMENT OFFICE

- RMS staff attended Image Trend training remotely, and the training was staggered to minimize distractions.
- RMS provided instruction at Lt. Cert- focused class on proper false alarm billing and NFIRS reporting. This will pay huge dividends moving forward with these new upcoming officers.
- RMS division is finally whole again as all members who were working in some sort of COVID type capacity are back in the office. On occasion, one member still assists EOC with geriatric COVID operations and best practices.
- CQI cadre interest is increasing, which is bolstering quality improvement.

### QUALITY ASSURANCE

- The QA officers are piloting a cerebral oximetry device.
- QA officers continue to manage COVID-19 exposures as the initial point of contact.
- Unit 78 received a new IV pump for use on critical EMS calls.

### EMERGENCY SERVICES DIVISION PROJECTS

- The Emergency Services Division continues to manage COVID-19 Guidelines for AFR. This also includes managing exposures and contact tracing when there are positives.
- ECMO program was put on hold until further notice due to the demands on the UNMH physicians during COVID-19.
- DC Jaramillo and BC Ortiz are assisting with the planning of the City's new department, Albuquerque Community Safety (ACS).

## AFR MEDICAL DIRECTOR

- She is working closely with AFR Administration as an advisor for COVID-19 procedures.
- Continued work on 2020 EMS CEs.



*Photos of a door widening project completed by the HEART Carpenter, Steve Selgado.*



# AFR DIVISION UPDATES

## PLANNING & LOGISTICS

### CIP

- Total CIP Check It requests - 59
- Reviewed requests - 15
- Reported to DMD/ In Process - 44
- Completed requests - 30

### Station 12:

- It was reorganized with new EMS closet shelving and bunker gear racks.
- We remodeled the outdoor shed too.

### Logistics:

- We have completely moved Pharmacy Division into the facility.
- Reconditioned bays and offices in the facility
- Built custom ladder, SCBA and pike pole racks
- Built 20 sets of step chocks for all of the pumpers

### New PAO facility:

- Installed new flooring, painted offices, and moved PAO division into new space.

### Arson:

- Designed and built custom shelves/tool holders for a new trailer.

### Station 21:

- Completed pruning and cleaning of the landscape surround the building.

## LOGISTICS

### New Equipment/Supplies/Projects:

- Gym equipment delivered
- Purchasing 700 new Structural gloves for members.
- Purchasing 142 new Flash hoods
- Purchasing 31 sets of Dual Cert gear for HTR crews.
- Cascade systems delivered to station 2, 20, and 21.
- Planning for additional cascade systems.
- Planning for additional SCBA purchase.
- Incorporating Bunker Gear management into CheckIt.
- Creating Logistics Master Supply.
- Ongoing Logistics CheckIt processing.

### Equipment Repair:

- Fire extinguishers.
- 2 TIC's
- Hurst equipment
- Wildland equipment
- SCBA/Cascade repair requests on check it: 34 (28 complete)

## FLEET

### Status of new apparatus ordered

- 2 Rescue Remounts in process – expected completion September 2020
- Ladder 13 ordered – expected completion October/November 2020
- Ladder 21 ordered – expected completion October/November 2020
- Squad 1 ordered – expected completion October/November 2020
- 5 Ferrara Engines ordered – expected completion October/November 2020 (Tentatively E12, E8, E14, E9, E15)
- REM- 2 ready, REM-2 Trailer Up-fits pending
- Arson Trailer completed
- HUD E19 MOU is complete. Waiting on Quotes
- HUD R11 MOU is complete – expected completion April 2021
- Brush 16 Specs complete and awaiting State Funding
- Squad 3 specs complete and awaiting state funding

### Monthly number of apparatus repaired

- Check-It Tickets for July 2020
  - \* Total of 217
  - \* Open 117
  - \* Closed 100
- Work Order Turnaround Report; 114 (50% being closed within 24hrs)
- PM Compliance Report; 30 PM's Completed
- After Hours Call Outs; 12 (10 repaired, 2 spared out)



**FIRE CHIEF** PAUL W. DOW

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